



## 7 year extended warranty

Please print the form attached and return to the postal address below

All Halers Lighting products carry a minimum guarantee period of one year. The rights and benefits under this guarantee and this extended guarantee are additional to your statutory rights which are not affected.

Halers Lighting will now extend the warranty period on all of its LED lighting products as listed below from one year to seven years. All you have to do to obtain this extended warranty is complete and return the attached form and comply with the other conditions set out here. This extended warranty applies to all applicable products sold after 1st August 2010. The offer of this extended warranty is a direct result of the confidence that Halers Lighting places in the quality of the products that it manufactures. The period of this extended warranty commences on the date of purchase. The extended warranty is only valid if the date of purchase is confirmed by an official receipt issued at the time of purchase. If Halers Lighting does not have proof of date of purchase then you will be liable for the costs of any repair or replacement that are incurred, unless these are covered by the minimum one year guarantee.

During the period of the extended warranty, Halers Lighting undertakes to repair or replace free of charge either the whole product or any part of the product (excluding glass) that Halers Lighting deems to be defective as a result of a material or manufacturing fault provided that;

- We are promptly informed of the defect.
- The product was originally installed by a qualified electrician according to the instructions supplied.
- The product has not been altered or modified in any way.
- The product has not been subjected to misuse (incorrect operation by the user, connection to or operation with an unsuitable power supply)
- The product has not been previously repaired by a person other than an authorised representative of Halers Lighting.

No rights are given under this warranty to any person acquiring a product second hand. In the event of needing to make a claim under this warranty, please return the complete product in the original packaging if possible together with your receipt to the wholesaler from whom the product was originally purchased. Carriage and return carriage charges are the responsibility of the customer and are not covered by this warranty. If the defective product is no longer available, then Halers Lighting will provide an alternative of similar specification and quality. Any repaired or replaced product will be guaranteed on the above terms for the unexpired portion of the extended warranty.

In order to take up this extended 7 year warranty, you must fill in all parts of the information requested on the next page and return this form to Halers Lighting Ltd, Brooklands House, Sywell Aerodrome, Sywell, Northampton, NN6 0BT within 90 days of purchase.

In the event that you need any assistance or have any questions, please either write to the address shown or contact our Customer Services Department on +44 (0)1604 679700

Halers Lighting Ltd Brooklands House Sywell Aerodrome Sywell Northants NN6 0BT  
t 01604 679700 f 01604 679701  
e sales@halers.com w halers.com



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Please print this form and return to the postal address below

## Your details.

Name.	
Address.	
Town.	
Postcode.	Email.

## Product details.

Product code/name.
Colour.
Quantity purchased.
Power supply used (if applicable)
Date of purchase.

## Wholesaler details.

Purchased from.
Address.
Town.
Postcode.

## Installer details.

Installer name.
Address.
Town.
Postcode.
Installer licence No.
Date of installation.
Brief description of installation.

Please ensure that you retain your receipt as proof of purchase. In the event of needing to return product/s under the extended warranty you will need to show proof of date of purchase.

In order to take up this 7 year extended warranty, you must fill in all parts of the information requested and return this form to Halers Lighting Ltd, Brooklands House, Sywell Aerodrome, Sywell, Northampton, NN6 0BT

In the event that you need any assistance or have any questions, please either write to the address shown or contact our Customer Services Department on +44 (0)1604 495151